

**GREATER HARTFORD TRANSIT DISTRICT
GHTD RFP #03-019
TELEPHONE COMMUNICATION SYSTEM UPGRADES**

ADDENDUM #1
September 18, 2018

Proposals are due on October 10th at 2:30 p.m. at the District offices located at One Union Place, Hartford, CT. All questions and requests for clarification regarding GHTD RFP #03-019 must be submitted in writing to LaShaunda Drake at ldrake@ghtd.org on or before noon, Friday, September 28th, 2018. A pre-proposal conference will be held on Wednesday, September 19, 2018, at 10:00 AM at the District Office, One Union Place, Hartford, CT to outline requirements, discuss office spaces, and to provide the opportunity for questions and explanations.

The following requests for clarification were submitted:

- 1. INQUIRY: Can we propose just a back-up system? (i.e. we will not respond to upgrading your Mitel equipment, only proposing a back-up solution)**

RESPONSE: No. The District will only accept responses from bidders proposing to complete all tasks as specified in the scope of work.

- 2. INQUIRY: What type of Mitel system is installed today?**

RESPONSE: The phone system currently installed at Union Station is the Mitel Office 250 (HX5000). The phone system currently installed at our Roberts Street Facility that we would need the Union Station phone system upgrade to be compatible with is the Mi Voice Business Mitel 3300.

- 3. INQUIRY: What type of Controller in system?**

RESPONSE: The type of controller for the Mitel phone system at Union Station is HX5000. The Roberts Street Mitel phone system has a CX controller.

- 4. INQUIRY: Software release?**

RESPONSE: The software release for the Mitel phone system at Union Station is version 6. For Roberts Street, the software release is version 8.0.

5. INQUIRY: Is it a business system?

RESPONSE: The Mitel phone system at Union Station is an office system and the Mitel phone system at the Roberts Street facility is a business system.

6. INQUIRY: Is Enterprise License Manager installed?

RESPONSE: Enterprise License Manager is currently installed on the Mitel phone system at the Roberts Street facility and the version is 8.0.

7. INQUIRY: Is Micollab installed and release number?

RESPONSE: Micollab is installed on the Mitel phone system at the Roberts Street facility and the release number is 10.5.

8. INQUIRY: Is call recording installed and running today? If so, what type is it?

RESPONSE: Call recording is installed on the Mitel phone system at the Roberts Street facility and the version is 8.1.2.0.

9. INQUIRY: Is attendance at the bidder's conference mandatory?

RESPONSE: No. Attendance at the bidder's conference is not mandatory.